ase type a plus sign (+) inside this box PTO/SB/21 (08-00) Approved for use through 10/31/2002. OMB 0651 U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE
Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. 09/675,532 Application Number TRANSMITTAL September 29, 2000 Filing Date **FORM** Adrian CRISAN **First Named Inventor** Group Art Unit (to be used for all correspondence after initial filing) 2182 Unknown **Examiner Name** 1662-28600 (P99-2749) Attorney Docket Number Total Number of Pages in This Submission **ENCLOSURES** (check all that apply) After Allowance Communication Assignment Papers Fee Transmittal Form (for an Application) to Group Appeal Communication to Board Fee Attached FORMAL Drawings (3 sheets) of Appeals and Interferences Appeal Communication to Group Licensing-related Papers Amendment / Reply (Appeal Notice, Brief, Reply Brief) Petition After Final Proprietary Information Petition to Convert to a Affidavits/declaration(s) **Provisional Application** Status Letter Power of Attorney, Revocation Change of Correspondence Address Other Enclosure(s) (please Extension of Time Request identify below): Terminal Disclaimer Acknowledgment postcard. **Express Abandonment Request** Request for Refund RECEIVED Information Disclosure Statement CD, Number of CD(s) Certified Copy of Priority Document(s) Remarks **Technology Center 2100** Response to Missing Parts/ Incomplete Application Response to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Jonathan M. Harris, Reg. No. 44,144 Firm CONLEY, ROSE & TAYON, P. C.

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231 on this date:

Typed or printed name

Calleen F. Brown

Signature

Date March 26, 2002

Individual name

Signature

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231. M:\C\(1\)(C\)(1\)(62\)(28600\)(PTO TRANS 02

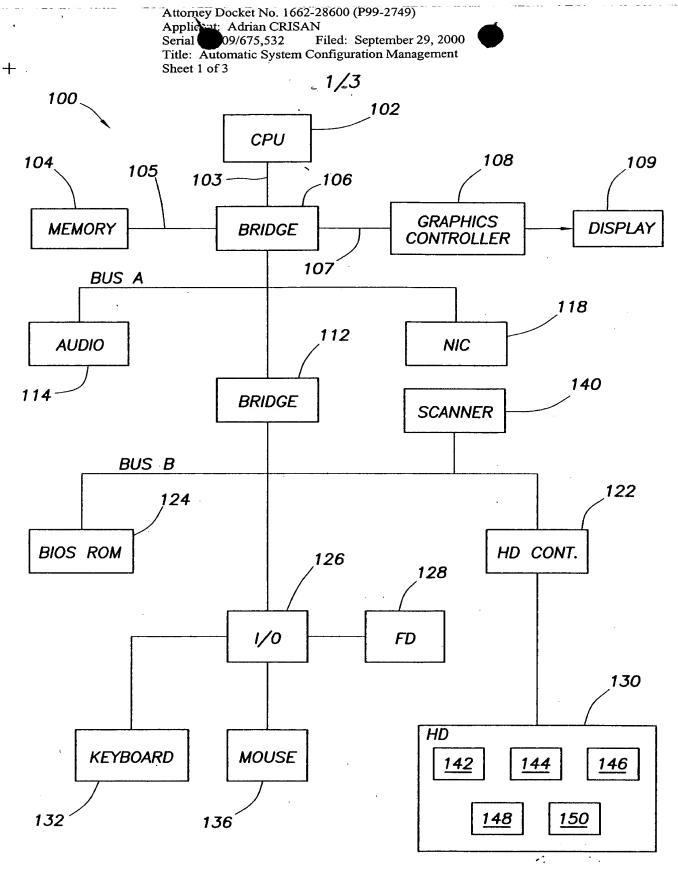


FIG. 1

+

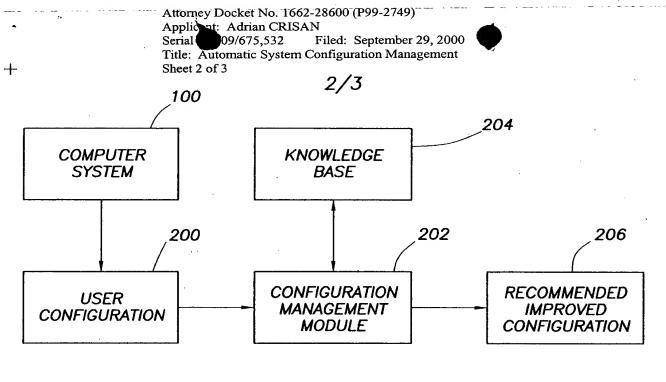


FIG.2

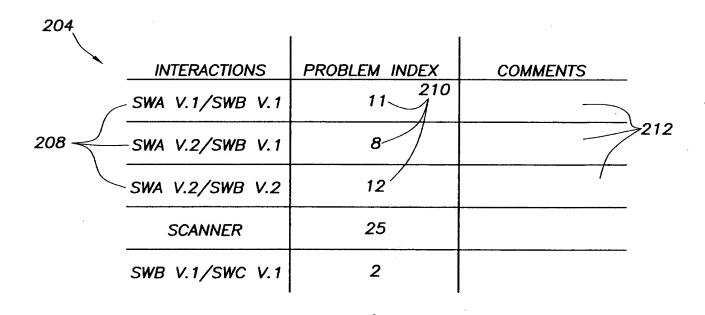


FIG.3

Sheet 3 of 3 3/3 *250* 252 DETERMINE USER CONFIGURATION 254 DETERMINE OVERALL PROBLEM INDEX FOR EXISTING CONFIGURATION 256 CHANGE COMPONENT VERSIONS AND DETERMINE OVERALL PROBLEM INDEX FOR EACH NEW CONFIGURATION 258 RECOMMEND CONFIGURATION WITH LOWEST OVERALL PROBLEM INDEX

Attorney Docket No. 1662-28600 (P99-2749)

Title: Automatic System Configuration Management

Filed: September 29, 2000

Applicant: Adrian CRISAN Serial 09/675,532 F

FIG.4